

## Missouri American Water - Lead Service Line Inventory Ellisville

Missouri American Water has voluntarily pledged to replace all lead/galvanized service lines in the communities we serve by 2030. This is being done to proactively eliminate the source of potential health concerns. It is not due to any issues with water quality.

This is a voluntary goal and goes above and beyond current federal requirements.

Lead service line inventory and replacement is ongoing throughout the state. To maximize effort and resources, service lines identified with lead and galvanized material are being replaced on a regional scale.

The water remains safe to consume. Missouri American Water's treatment process, specifically lime softening, produces quality finished water that is non-corrosive and slightly scale forming. This helps reduce the potential for metals, like lead, to leach into the water.

The monitoring we have been doing for the last 30 years as part of the EPA's Lead & Copper Rule requirements has consistently been well below the established action levels for lead. Our water quality reports for 2023 are currently available here.

For more information on the Lead Service Line Replacement Program and to self-report your service line material, visit <https://www.amwater.com/moaw/Water-Quality/Lead-And-Drinking-Water/>.

### Customer Resources

Missouri American has created a website with information about the Lead Service Line Replacement Program. <https://www.amwater.com/moaw/Water-Quality/Lead-And-Drinking-Water/>

The website contains the following information:

- Overview of the Lead Service Line Replacement program
- Customer interface map- provides an inventory of customer service line materials
  - Interface map allows:
    - Customers to schedule an inspection if their material is identified as unknown.

- Customers to self-report/identify service line material.

- **Resources for customers such as:**

- Our Approach
- Assess & Reduce Exposure
- Contact Us About Lead
- Frequently Asked Questions
- Pipe Material Information
- More Resources
- Pitcher Filter FAQs

**Additional Information:**

Missouri Department of Natural Resources:

<https://dnr.mo.gov/document-search/lead-drinking-water-important-information-how-protect-your-health>

<https://dnr.mo.gov/water/business-industry-other-entities/technical-assistance-guidance/lead-service-lines#:~:text=Austen> Austen Dudenhoeffer 573-751-6171: [dudenhoeffer@dnr.mo.gov](mailto:dudenhoeffer@dnr.mo.gov)

<https://dnr.mo.gov/document-search/how-identify-your-water-service-line-material-pub3052>

<https://www.youtube.com/watch?v=1JUGlpuH9a4>

EPA: <https://www.epa.gov/lead>

Current Water Rate Information:

<https://www.amwater.com/moaw/Customer-Service-Billing/Water-and-Wastewater-Rates/>